



OUR QUALITY POLICY

Since its founding in 1971, SISE (Société Industrielle de Service Electrique) has continued building on its expertise to serve a demanding customer base.

We are now a recognised international specialist in temperature and process control systems, combining leading-edge technology with high standards of quality.

OUR VISION

To reinforce our position as international specialist in interconnected temperature and process control systems for the plastics, composites, calendaring and chemicals industries. We do this by developing innovative and sustainable industrial solutions that improve our customers' responsible performance.

OUR MISSION

We use our collective intelligence to supply high-tech, innovative, and global 4.0 solutions. We specialise in applications for the automobile, medical, packaging, electrical, aviation, and chemistry formulation sectors.

If we are to achieve this mission, we must supply products and services that meet the current and future needs of customers and other stakeholders.

Our quality management system ISO 9001 v2015 certified since 2021 ensures that this is the case. It applies to the entire Yonnax site, our manufacturing processes, and all the products and services we provide..

OUR COMMITMENTS

We offer comprehensive expertise in everything we do, by

- Precisely identifying customer needs
- Providing them with the support they need to improve their project performance

We also ensure that our products maintain long-term reliability by

- Closely monitoring the whole process from design to manufacturing
- Ensuring that our products are compatible with all technology available on the market

OUR QUALITY GOALS

Our quality system has three objectives:

Maintain long-term customer satisfaction

- Strengthen the commercial support to current and prospective customers
- Anticipate and control risks to ensure that customers are not impacted
- Integrate our products into the energy and digital transition
- Consolidate our analysis of non-conformities and their sustainable correction

Improve the control of our processes

- Reinforce product management
- Ensure knowledge maintenance
- Support internal communication to share the company's vision
- Strengthen the mutual collaboration with our partners

Use these measurements to improve the products and services we provide

- Make continued process enhancements
- Exploit our collective intelligence to the fullest
- Develop internal expertise and versatility to adapt to current and future demand
- Improve traceability of our processes for a better customer service

We are personally committed to taking action to implement and improve our quality management system, and providing support to everyone involved in it.

Groissiat, 12 December 2022,

Chief executive
Philippe MONNET

General Manager
Arnaud LAGARDE

