



OUR QUALITY POLICY

Since its founding in 1971, SISE (Société Industrielle de Service Electrique) has continued building on its expertise to serve a demanding customer base.

We are now a recognised international specialist in temperature and process control systems for the plastics, composites, chemicals, and calendaring industries, combining leading-edge technology with high standards of quality.

OUR VISION

To reinforce our position as an international specialist in integrated temperature and process control systems for the plastics, composites, chemicals, and rubber industries. We do this by developing innovative industrial solutions that improve our customers' performance.

OUR MISSION

We use our collective intelligence to supply high-tech, innovative, and global 4.0 solutions. We specialise in applications for the automobile, medical, packaging, electrical, aviation, and chemistry formulation sectors.

If we are to achieve this mission, we must supply products and services that meet the current and future needs of customers and other stakeholders.

Our quality management system ensures that this is the case. Based on ISO 9001:2015, it applies to the entire Oyonnax site, our manufacturing processes, and all the products and services we provide.

OUR COMMITMENTS

We offer comprehensive expertise in everything we do, by

- Precisely identifying customer needs
- Providing them with the support they need to improve their project performance

We also ensure that our products maintain long-term reliability by

- Closely monitoring the whole process from design to manufacturing
- Ensuring that our products are compatible with all technology available on the market

OUR QUALITY GOALS

Our quality system has three objectives:

Maintain long-term customer satisfaction

- Provide comprehensive support to current and prospective customers
- Manage internal and external risk to ensure that customers are not impacted
- Analyse and exploit development and improvement opportunities
- Monitor and remedy areas of noncompliance

Manage our processes

- Reinforce product management
- Use standardised documentation
- Improve our system of internal communication
- Measure our performance

Use these measurements to improve the products and services we provide

- Make continued process enhancements
- Exploit our collective intelligence to the fullest
- Develop internal expertise to adapt to current and future demand
- Maintain effective technological and regulatory monitoring

We are personally committed to taking action to implement and improve our quality management system, and providing support to everyone involved in it.

Groissiat, 28 October 2020,

Chief executive
Philippe MONNET

Deputy chief executive
Arnaud LAGARDE

